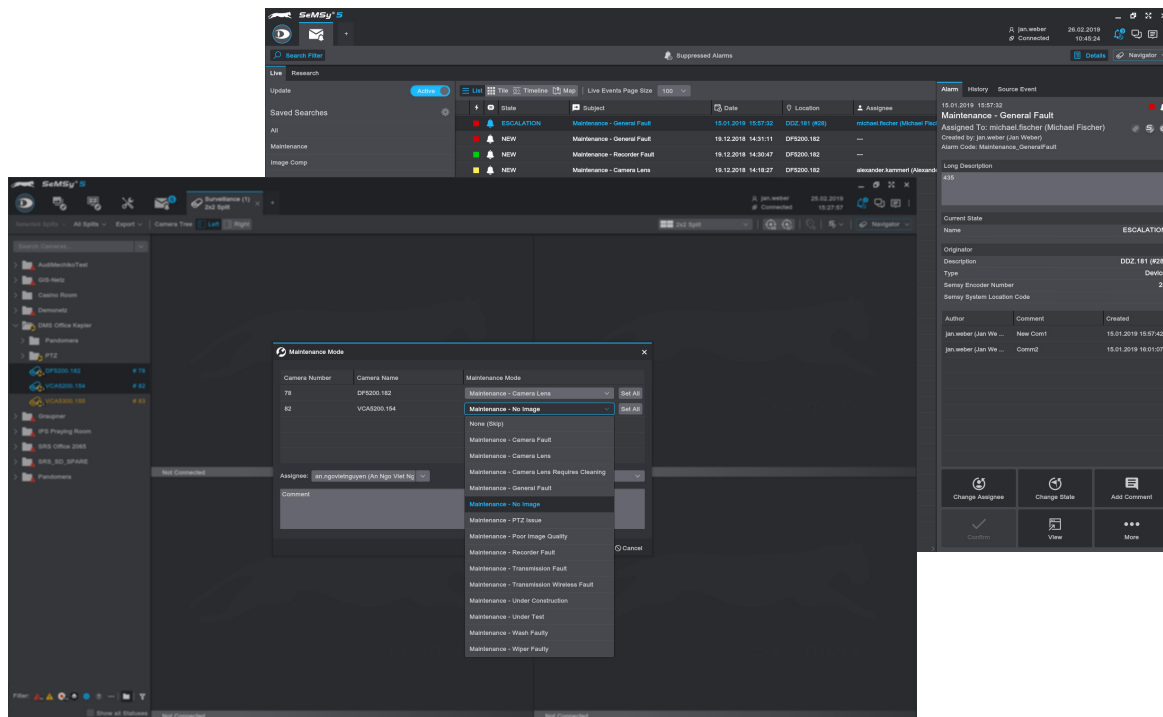


SeMSy® Maintenance Ticket Process

HEMISPHERE® SeMSy® Maintenance Ticket Process for the creation of maintenance tickets on a HEMISPHERE® SeMSy® Workstation



The HEMISPHERE® SeMSy® Video Management System combines the proven concept of its predecessors with new dynamics and flexibility. The optimized license model with administration on the central HEMISPHERE® Backbone Server allows a simple, fast and secure adaptation and expansion of the entire system during operation.



Function

The HEMISPHERE® SeMSy® Maintenance Ticket Process supports operators in reporting impaired or incorrect camera devices to technical support. If an operator detects a fault in an encoder, he can put the device into maintenance mode and create a maintenance ticket.

Alarm Event

A maintenance ticket is sent as an alarm event to the alarm inbox of a HEMISPHERE® SeMSy® Video Management and the alarm message is evaluated there by the responsible service personnel.

Multiple Selection

Cameras can also be edited in multiple selections in a maintenance ticket process. A separate error reason can be specified for each individual device.

Maintenance Status Orange

If a camera is in maintenance mode, the camera name in the camera tree is colored orange. The status color is reset as soon as an authorized representative sets the corresponding maintenance message to a final state.

License		B	A	P	E
007360	DLD - HEMISPHERE® SeMSy® Maintenance Ticket Process License for the use of the Maintenance Ticket Process on one workstation (1x license for HEMISPHERE® Site Dongle)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

- Not included in the Basic, Advanced, Professional or Enterprise function package of the HEMISPHERE® SeMSy® Workstation Software
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