

# Maintenance | Warranty | AI Licenses

Overview of included and optional SW maintenance, HW warranty and AI licenses for Panomera® cameras, single-sensor cameras and recording systems

	Panomera®		Domera®			Picoline	PTZ	Recorder		
	Area Stadium Runway	Perimeter	Series 6000	Series 6100	Series 6100 E	All models	All models	IPS 10000 MK2 DMS 2400 MK4	VideoNetBox MK4 SRS Edge MK2	SRS VM 5
SW maintenance included	60 months	60 months	60 months	60 months	60 months	60 months	60 months	12 months	24 months	24 months
SW maintenance extendable in interval	12 months	12 months	12 months	12 months	12 months	12 months	12 months	12 months	12 months	12 months
HW warranty included	24 months	24 months	60 months	24 months	24 months	24 months	24 months	24 months	24 months	-
HW warranty extendable in package	60 months	60 months	-	60 months	-	-	-	-	-	-
SW maintenance + HW warranty extendable in package	-	-	-	-	-	-	-	60 months	60 months	-
HW warranty + unlimited AI apps expandable in package	60 months	-	-	-	-	-	-	-	-	-
AI Motion Detection App (Essential)	○ (30 days test)	-	✓	○ (30 days test)	○ (30 days test)	○ (30 days test)	○ (in Preset positions)	✓ (database)	✓ (database)	✓ (database)
AI Tamper Detection App (Essential)	○ (30 days test)	-	✓	○ (30 days test)	○ (30 days test)	○ (30 days test)	○ (in Preset positions)	✓ (database)	✓ (database)	✓ (database)
AI Loitering Detection App (Essential)	○ (30 days test)	-	✓	○ (30 days test)	○ (30 days test)	○ (30 days test)	○ (in Preset positions)	✓ (database)	✓ (database)	✓ (database)
AI Intrusion Detection App (Essential)	○ (30 days test)	-	✓	○ (30 days test)	○ (30 days test)	○ (30 days test)	○ (in Preset positions)	✓ (database)	✓ (database)	✓ (database)
AI Line Crossing App (Essential)	○ (30 days test)	-	✓	○ (30 days test)	○ (30 days test)	○ (30 days test)	○ (in Preset positions)	✓ (database)	✓ (database)	✓ (database)
AI Vehicle Parking App (Essential)	○ (30 days test)	-	✓ (RDF6000 only)	○ (30 days test)	○ (30 days test)	○ (30 days test)	○ (in Preset positions)	✓ (database)	✓ (database)	✓ (database)
AI People Counting App (Essential)	-	-	✓	○ (30 days test)	○ (30 days test)	○ (30 days test)	○ (in Preset positions)	✓ (database)	✓ (database)	✓ (database)
AI Vehicle Counting App (Essential)	-	-	✓	○ (30 days test)	○ (30 days test)	○ (30 days test)	○ (in Preset positions)	✓ (database)	✓ (database)	✓ (database)
AI High Resolution Counting App <sup>1)</sup>	○	-	○	-	-	-	-	✓ (database)	✓ (database)	✓ (database)
AI Perimeter App + AI Extended Tamper Detection App <sup>1)</sup>	○	✓	○	-	-	-	-	✓ (database)	✓ (database)	✓ (database)
AI Person Attributes App <sup>2)</sup>	○	-	○	-	-	-	-	✓ (database)	✓ (database)	✓ (database)
VCA Motion Detection App, VCA Tamper Detection App, VCA Intrusion Detection App, VCA Line Crossing App	✓	✓	✓	✓	✓	✓	-	✓ (database)	✓ (database)	✓ (database)

1) The app and the associated neural network cannot be used together with the Essential Apps neural network. However, switching between the two neural networks and apps is supported.  
 2) The app and the associated neural network use the person recognition of the Essential Apps neural network. Both neural networks and apps can be used together.