



High-resolution images, efficient processes and satisfied guests

CASINO AMBASSADORI: MODERN VIDEO TECHNOLOGY MEETS STYLISH ATMOSPHERE



Challenge

- High image quality in difficult lighting conditions
- System changeover without interrupting ongoing casino operations
- Increasing cybersecurity requirements

Solution

- Comprehensive security solution from Dallmeier
- Centralized control via the modular Hemisphere® video management software
- Over 100 Dallmeier cameras (Domera®, PTZ, Fisheye)



360°

Security with Fisheye and PTZ Cameras



>100

Domera® Indoors and Outdoors



24/7

Efficient Security

Result

- Optimized work processes and operating procedures
- Seamless security of all relevant areas
- Simple operation and comprehensive overview



“We shared our several years of experience, and improvement requests with Dallmeier. During our visit to the HQs in Regensburg, we tested the Hemisphere® system. Afterwards, we realized that this was exactly what we needed.”

Mate Gvinjilia, CCTV Manager, Casino Ambassadors

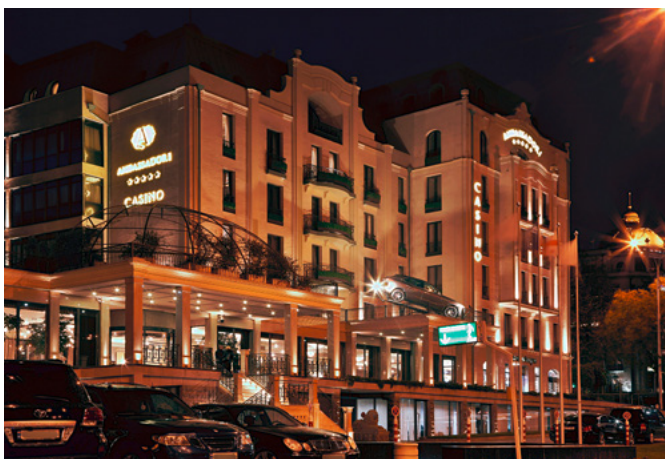




In the heart of Georgia's capital, Tbilisi, right on the banks of the Kura River, lies the renowned Casino Ambassadori – a venue that has trusted in Dallmeier video technology for almost ten years to ensure the highest security standards. Guests from all over the world appreciate the stylish ambience and the wide range of gaming options, from classic table games to modern slot machines. With a comprehensive modernization based on professional video technology from Dallmeier, the security concept has now been consistently enhanced.

Rising demands for technology and security

Casino Ambassadori has been working with Dallmeier security solutions for almost ten years. Over time, requirements in terms of image quality, cybersecurity and workflow efficiency have increased. The unobtrusive integration of technology into the ambience, as well as the challenging lighting conditions, have also presented the casino operators with new challenges. The subdued lighting, which is integral to the exclusive atmosphere, often poses a challenge for conventional cameras. It was therefore even more crucial to install the Dallmeier cameras very discreetly throughout the facility, without detracting from the guests' experience.



Located directly on the River Kura, the Casino Ambassadori combines luxury, discretion and state-of-the-art security technology from Dallmeier.

*"We were able to
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phase** between the old and
new system while **everything
continued to run smoothly.**"*



David Kvavadze,
IT Manager, Casino Ambassadori

Security without interruptions

The aim of the modernization was to establish a reliable, comprehensive solution that would enable the seamless documentation of all relevant areas and provide efficient support for employees. As well as securing the gaming tables and cashier areas, it was also necessary to secure the underground car park, workplaces and paths to prevent conflicts and provide guests and employees with a general sense of security.

It was also essential that ongoing casino operations were not affected during the entire changeover phase. Therefore, the new products had to be implemented in such a way that they could be seamlessly integrated into existing processes without causing any interruptions or downtime. "Thanks to the close cooperation and good dialogue with Dallmeier and the integrator Safe-X, we were able to complete a transition phase between the old and new system while everything continued to run smoothly," emphasizes David Kvavadze, IT Manager at Casino Ambassadori.



The security solution from Dallmeier blends unobtrusively into the ambience without detracting from the guests' experience.

Thoughtful video technology for clear insights

Following a thorough evaluation process, the casino once again opted for a comprehensive security solution from Dallmeier. The technology comprises over 100 Domera® cameras, including PTZ and Fisheye models, which provide a 360° panoramic view of indoor areas. The system is complemented by high-performance recorders, servers and workstations, as well as the modular Hemisphere® video management software. The interaction of all these components "from a single source" allows the casino's security staff to provide efficient protection.

The IT Services and Consulting company Safe-X was responsible for the on-site implementation, overseeing the installation and operational realization of the project. Close and coordinated cooperation between Casino Ambassadors, Dallmeier and Safe-X ensured smooth dialogue between all parties involved.

Mate Gvinjilia, CCTV Manager at Casino Ambassadors, emphasizes: "We shared our several years of experience, and improvement requests with Dallmeier. During our visit to the HQs in Regensburg, we tested the Hemisphere® system. Afterwards, we realized that this was exactly what we needed."



Whether indoors or outdoors, Dallmeier's dome camera range delivers reliable, high-quality video surveillance.



Conclusion: detailed images, streamlined processes

With the modernization of its security system, Casino Ambassadori has taken a decisive step towards the future. The high user-friendliness of the modular VMS Hemisphere® and the central system control noticeably improve work processes and operational procedures. Above all, the high image quality ensures that potential incidents can be quickly identified and efficiently processed – a key factor for smooth day-to-day operations in the casino.

The collaboration between Casino Ambassadori and Dallmeier was goal-oriented and very positive throughout the entire project. New perspectives are also emerging for the future development of security infrastructure within the corporate group.

“Dallmeier has proven to be a reliable partner, which enables future cooperation for other properties for the Ambassadori Group,” says Konstantin Charbadze, Technical Director / Co-Founder, Safe-X.



Intelligent video surveillance for numerous gaming options, from classic table games to modern slot machines.



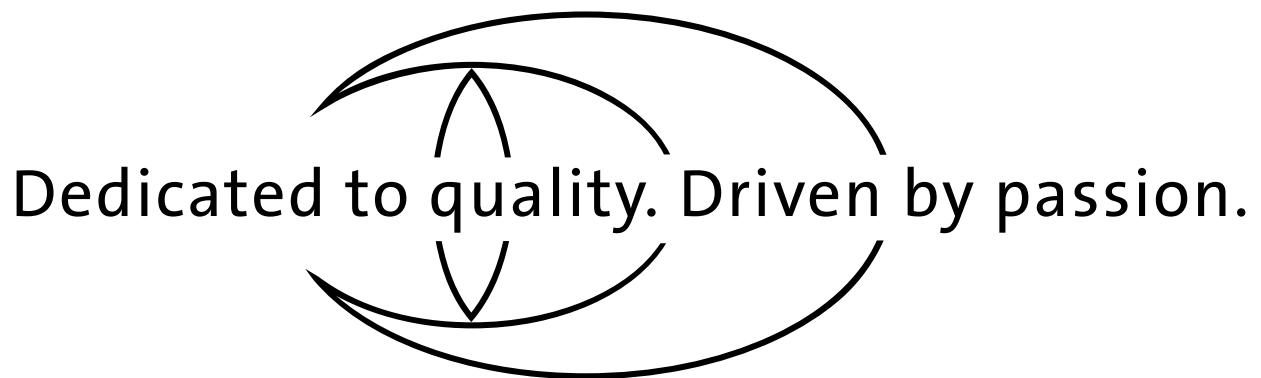
- [Dallmeier Domera® Cameras](#)
- [Dallmeier Solutions for Casino](#)
- [Homepage “Ambassadori Casino”](#)



Let's talk about your project!

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