CASE STUDY
Safe & Smart City

Dallmeier

Safety for the Vulnerable

HOW THE JULIAN TRUST NIGHT SHELTER COMBINES VIDEO TECHNOLOGY WITH COMPASSION AND OPERATIONAL SECURITY



Requirement

- Professional security for a sensitive environment
- Protection of guests, volunteers and neighbourhood
- High requirements for privacy and discretion

24/7 Mobile Access
With SeMSy® Mobile Client

100% Privacy by Design
Intelligent Video Management

Discreet Safety
With Picoline & Domera® Cameras

Solution

- Tailored video security solution planned with PlanD
- Recording Appliance DMS 2400 with Picoline and Domera® cameras
- VMS SeMSy® Mobile Client

Result

- Greater safety for guests and volunteers
- Fast and easy mobile access for staff
- Reliable integration into everyday shelter operations

“The video system helps us safeguard our visitors, our volunteers, and the neighbourhood — while maintaining a climate of trust.”

Matthew Webb, Trustee, The Julian Trust Night Shelter

The Julian Trust Night Shelter is a night shelter in Bristol that offers protection and accommodation for homeless individuals. Those who come here receive a warm meal, a bed, and a safe environment. But even in a place of care, security measures are essential – for guests, volunteers, and the surrounding neighborhood. The organization faced a clear challenge: How can a professional security solution be implemented with limited financial resources – in a way that is both effective and respectful of the environment? The answer came in the form of a tailored solution from Dallmeier, based in Regensburg.

Security needs in a sensitive environment

A safe place for people in difficult circumstances: The Julian Trust Night Shelter is run entirely by volunteers and funded through donations. Those seeking help find not just material support, but also a sense of human connection. Yet even in an environment built on compassion, protective measures are needed to ensure the well-being of everyone involved.

For the shelter's management, a video surveillance system was the logical step – not as a means of control, but as a way to create a secure environment. The solution came in the form of a close local partnership, tailored to the shelter's specific needs both technically and organisationally.

*"Thanks to the **PlanD planning process**, installation went smoothly, and the system was up and running quickly."*

Lee Smith,
Director Complete Security

In close coordination with the regional installer Complete Security, Dallmeier developed a well-thought-out concept that provides security while maintaining respect for the people on-site.

"Our goal was to create a protected space without stigmatizing our guests. The video system helps us safeguard our visitors, our volunteers, and the neighbourhood — while maintaining a climate of trust. That was important to us," says Matthew Webb, trustee at The Julian Trust Night Shelter.



The Julian Trust Night Shelter offers protection and accommodation for homeless individuals.

Planning with transparency
Using the Dallmeier planning tool PlanD, Dallmeier and Complete Security developed a fully transparent and technically sound solution that was easy to install – despite high ceilings and complex structural conditions. The flexible Mountera® mounting system played a key role in simplifying the process.

"We had full transparency at every stage, knew exactly what would be implemented and when, and were able to present the concept directly to our board. That built trust and ultimately led to the decision," explains Matthew Webb.

The installed solution includes a DMS 2400, Picoline and Domera® cameras, as well as the SeMSy® Mobile Client. The mobile video management app enables staff to access the system quickly and easily – even during night shifts, directly via tablet.

"For us as the installer, it was important to deliver a solution that could be implemented reliably despite some structural challenges. Thanks to the PlanD planning process, installation went smoothly, and the system was up and running quickly," says Lee Smith, Director Complete Security.

Security and privacy in balance
Key surveillance areas include the guest entrance, volunteer access, parking area and – most sensitively – the sleeping area. An IR-enabled camera system with intelligent motion detection ensures the system only records when necessary. This approach ensures privacy is respected while still providing effective protection.



Discreet installation of Picoline to create a secure environment.

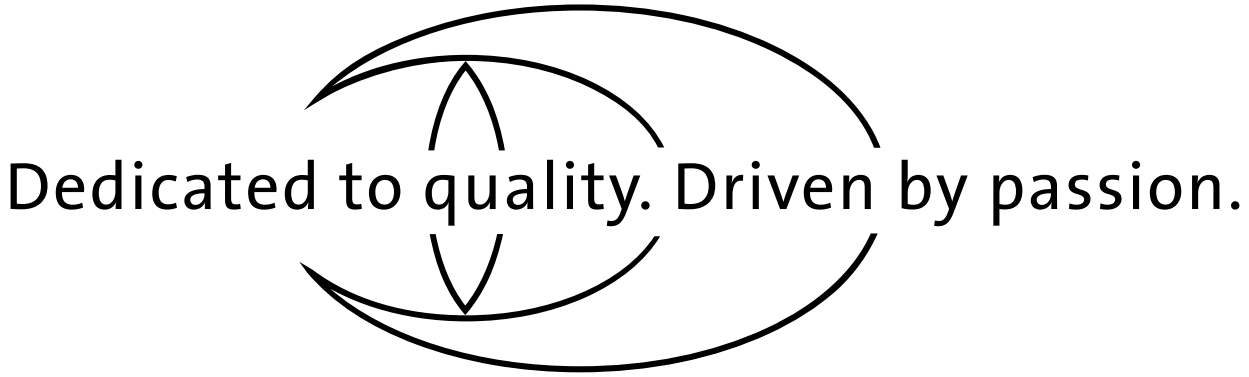
Matthew Webb summarizes: "The combination of professional planning, local support and smart technology really convinced us. At a place like this, everything needs to work seamlessly – while also being implemented with care."

Discreet and dependable integration
Today, the system is a quiet but reliable part of everyday life at the shelter. It helps prevent unwanted incidents, strengthens the overall sense of safety, and allows everyone involved to focus on what truly matters: care, trust, and treating society's most vulnerable with respect. "We want to help – and do it as safely as possible. The Dallmeier solution supports us in doing exactly that, every single day," states Matthew Webb happily.

- Domera® cameras
- Privacy and security
- Dallmeier Solutions for Safe City



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