



Future-proof thanks to system expansion

SCALABLE VIDEO SECURITY TECHNOLOGY FOR SNOQUALMIE CASINO & HOTEL – A SOLUTION THAT GROWS WITH YOU



Requirement

- Expansion of the existing video system due to new operational requirements and regulations
- Seamless monitoring of all relevant areas: gaming floor, back- & front-of-house, parking areas, restaurants
- High system availability and easy integration of new technologies
- Safe and pleasant environment for guests and staff



1,500

Domera® cameras centrally controlled



~15,300 m²

Casino floor



Since 2015

A reliable solution “Made in Germany”

Solution

- Modular video management system: Hemisphere® SeMSy® 5
- Domera® cameras with integrated video analytics
- Central control of more than 1,500 cameras

Result

- Scalable system without replacing existing infrastructure
- No downtime, easy maintenance, high operational reliability
- Reliable compliance with regulatory requirements



“In the surveillance industry, reliability is a key cost factor. The fact that we have had no expensive replacements or unexpected service calls over the years speaks for itself.”

Jolene Stewart, Director of Surveillance, Snoqualmie Casino & Hotel





Snoqualmie Casino & Hotel is located about 30 minutes east of Seattle in the US state of Washington. It is named after the Native American tribe of the same name – the “People of the Moon”. The casino offers nearly 1,800 slot machines and 58 Vegas-style table games. Since 2015, Snoqualmie Casino & Hotel has relied on Dallmeier’s video surveillance solutions, and these proven technologies are being used for the current system expansion.

Proven foundation, new requirements

Video surveillance covers all relevant areas of the property, including the gaming floor, front-of-house and back-of-house areas, restaurants, and car parks. The Dallmeier system has proven itself reliable and scalable for over a decade, despite growing requirements and technical developments. However, renovations, expansion plans and new requirements for internal processes have made it necessary to expand the existing surveillance solution. Jolene Stewart, Snoqualmie Casino & Hotel’s Executive Director of Security and Surveillance, reported on the requirements and advantages of a Dallmeier solution.

A system that grows with you

The Washington State Gambling Commission requires casinos to be continuously monitored. The aim was therefore to adapt the existing system to the changed condi-

tions, both functionally and technologically, without replacing the proven infrastructure. It was essential to meet the regulatory requirements while ensuring a safe and pleasant environment for guests and employees. The focus was on reliability, as well as process optimisation, system availability, and the capacity for easy integration of new technologies.

Customised solution for a comprehensive overview

As part of the expansion, the existing surveillance system was upgraded to include specific features. Only Dallmeier components were used, including the modular video management system, Hemisphere SeMSy® (version 5), and Domera® cameras. The dome cameras feature pre-installed neural networks and integrated edge analytics apps, offering a wide range of intelligent video analysis applications. In addition, the motorised three-axis adjustment allows for easy and flexible remote configuration. The overall solution enables central control of the 1,500 cameras and efficient evaluation of video data.

Planning and implementation were carried out in close cooperation with integrator North American Video (NAV), who adapted the system to the spatial conditions and operational processes as required. “The long-standing and solution-oriented cooperation with all parties



A total of nearly 1,800 slot machines and 58 Vegas-style table games are secured by Dallmeier solutions.



involved was crucial in enabling us to jointly implement a solution that meets the specific requirements,” adds Joe McDevitt, President of Dallmeier USA.

A sustainable solution

“We have continuously expanded our video security technology over the past decade to meet our requirements,” says Jolene Stewart, Snoqualmie Casino & Hotel’s Executive Director of Security and Surveillance. The solution impresses with its high reliability, no downtime and easy maintenance. Characteristics that are crucial for efficiency in daily casino operations.

It also pays off economically in the long term: “In the surveillance industry, reliability is a key cost factor. The fact that we have not had any expensive replacements or unexpected service calls over the years speaks for itself,” she adds.



- [Domera® cameras](#)
- [Dallmeier Solutions for Casino](#)
- [Homepage “Snoqualmie Casino & Hotel”](#)



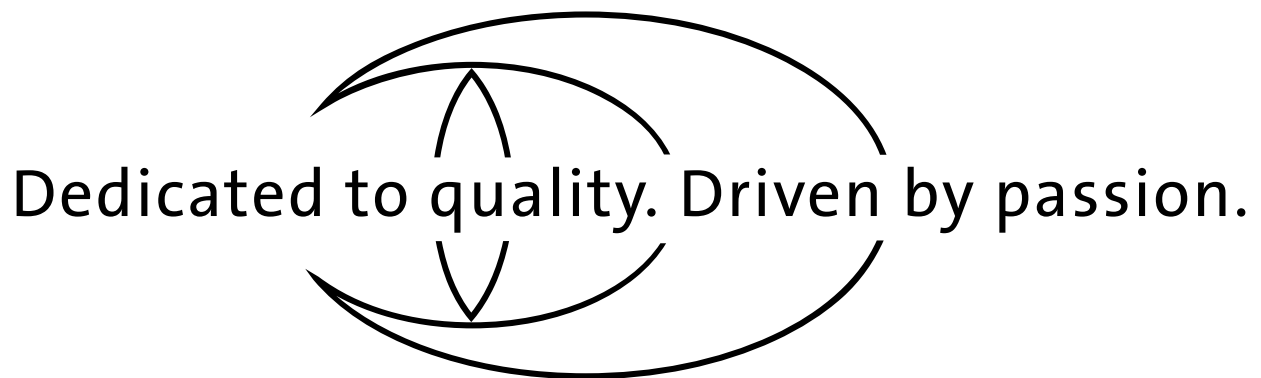
The video data from over 1,500 Dallmeier cameras is collected in the monitoring room.



Let's talk about your project!

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